

Program Policy

Applies to: Outpatient & Community Services

Center for Safe & Healthy Families

Effective: 5/21/1997

Revised: 12/10/01; 4/16/09; 1/19/10; 12/13/12; 07/14/16; 12/18/18; 02/20/19;

03/21/19; 9/29/23

Reviewed:

Ref Code: COA, Client Rights (CR) 1.08

Related agency policies: Response to Termination

of Funding; Fee Administration Policy

FEE ASSISTANCE POLICY

Policy: All clients that meet the income guidelines as defined by the Department of Health & Human Services in the state of Maine, and modified by Spurwink Services, will be eligible for consideration for Fee Assistance for services provided by the agency. Fee assistance will be made available to the extent possible within the agency's financial resources.

Requirements: Client, parent and/or guardian:

- a. must meet Spurwink Services income guidelines.
- b. must be willing and able to prove financial need.
- c. must provide all possible payer information (i.e., copies of all health insurance cards).
- d. must apply for MaineCare.

Process:

- a. Application for assistance must be completed in its entirety
- b. Proof of total household income must be provided (copies of last 3 paycheck stubs, SSI benefits, child support, etc.). Proof of income includes
 - Child support payments (even if the parent does not choose to collect this support.)
 - Divorce/separated parent's income (in lieu of child support documents).
 - Wages for all adult wage earners in the home.
 - Trust funds.
 - All other sources of income.
- c. The complete application will be reviewed by the Patient Account Manager and presented to the agency's Treasurer for approval/denial.
- d. Applicant will be notified by the Patients Account Manager or the clinician where services are requested within a week of application review (application will be reviewed as soon as all copies of income sources are presented for complete review).

Decision Process:

- a. If the applicant meets the requirement for 100% fee assistance the client will not be responsible for any balance that Spurwink Services is not able to collect from any other type of payer (i.e., group insurance, trust funds, etc.)
- o. If the applicant is not within income guidelines for 100% fee assistance but can prove a financial need as required above, then partial financial assistance will be provided as indicated on the chart below. In this case, the client/guardian will meet to discuss this with the Patient Account Manager or his/her clinician.



Spurwink Sliding Fee Scale Schedule for Outpatient Services

Family Size	1	2	3	4	5	6	7	8
	Family	Family	Family	Family	Family	Family	Family	Family
Discount	Income	Income	Income	Income	Income	Income	Income	Income
100%	\$ 29,160.00	\$ 39,440.00	\$ 49,720.00	\$ 60,000.00	\$ 70,280.00	\$ 80,560.00	\$ 90,840.00	\$ 101,120.00
90%	\$ 30,618.00	\$ 41,412.00	\$ 52,206.00	\$ 63,000.00	\$ 73,794.00	\$ 84,588.00	\$ 95,382.00	\$ 106,176.00
80%	\$ 32,148.90	\$ 43,482.60	\$ 54,816.30	\$ 66,150.00	\$ 77,483.70	\$ 88,817.40	\$ 100,151.10	\$ 111,484.80
75%	\$ 32,952.62	\$ 44,569.67	\$ 56,186.71	\$ 67,803.75	\$ 79,420.79	\$ 91,037.84	\$ 102,654.88	\$ 114,271.92
70%	\$ 34,600.25	\$ 46,798.15	\$ 58,996.04	\$ 71,193.94	\$ 83,391.83	\$ 95,589.73	\$ 107,787.62	\$ 119,985.52
60%	\$ 36,330.27	\$ 49,138.06	\$ 61,945.85	\$ 74,753.63	\$ 87,561.42	\$ 100,369.21	\$ 113,177.00	\$ 125,984.79
50%	\$ 38,146.78	\$ 51,594.96	\$ 65,043.14	\$ 78,491.32	\$ 91,939.49	\$ 105,387.67	\$ 118,835.85	\$ 132,284.03
40%	\$ 40,054.12	\$ 54,174.71	\$ 68,295.29	\$ 82,415.88	\$ 96,536.47	\$ 110,657.06	\$ 124,777.65	\$ 138,898.23
30%	\$ 42,056.82	\$ 56,883.44	\$ 71,710.06	\$ 86,536.68	\$ 101,363.29	\$ 116,189.91	\$ 131,016.53	\$ 145,843.14
25%	\$ 43,108.25	\$ 58,305.53	\$ 73,502.81	\$ 88,700.09	\$ 103,897.38	\$ 119,094.66	\$ 134,291.94	\$ 149,489.22
20%	\$ 45,263.66	\$ 61,220.80	\$ 77,177.95	\$ 93,135.10	\$ 109,092.24	\$ 125,049.39	\$ 141,006.54	\$ 156,963.68
10%	\$ 47,526.84	\$ 64,281.84	\$ 81,036.85	\$ 97,791.85	\$ 114,546.86	\$ 131,301.86	\$ 148,056.86	\$ 164,811.87
0%	\$ 49,903.18	\$ 67,495.94	\$ 85,088.69	\$ 102,681.45	\$ 120,274.20	\$ 137,866.95	\$ 155,459.71	\$ 173,052.46

Revised 9/28/2023 based on 2023 Federal Poverty Guidelines for 200% of Federal Poverty Level For families/households with more than 8 persons, add \$10,280 for each additional person



REDUCED FEE APPLICATION

Client Name:	Dat	e:					
Applicant Name:							
Applicant's Mailing Address:	one:						
Does client/parent/guardian have private i	nsurance? □Yes □No						
Name of insured:							
Name of insurance carrier Insurance Number Staff Instruction: Attach copy of the front and back of the insurance card.							
Has parent/guardian applied for MaineCare If "yes" MaineCare Number why (note: not applying for MaineCare ma		ain, please explain nce).					
Staff Instruction: If MaineCare was applied and Attach latest W-2 or three most recent documentation for all other income source to family income must be disclosed retroactively rescind any reduction in the family income must be disclosed.	nt pay stubs from each family mem es. All sources of income must be r immediately. Failure to report cha	ber and supporting eported. Changes					
Income Source	Name of Recipient	Amount per Month					
Employment							
Employment							
Child Support							
Social Security (SSI SSDI)							
Public Assistance (TANF Aspire Gen	. Asst.)						
Other Income (specify)	#Children in household.	#Dan and ant					
#Adults in Household:	#Children in household: (Under age 18)	#Dependent Adults:					
Total Monthly Family Income:							
Employment Contact Person:	Pho	ne:					
Client/Parent/Guardian Signature:	Dat	:e://					
The above-named client has been app		rd fee of%.					
Chief Financial Officer Dat	ce Client or Guardian	,,					