



# DONOR IMPACT REPORT

## SPRING 2023



### THANK YOU FOR SUPPORTING SPURWINK & MAKING POSSIBLE...

- Clinical services for 1,204 kids in 76 schools across the state of Maine this school year.
- 1,583 visits to the Living Room Crisis Center from January to March.
- The opening of Kineo, a 10-bed program serving adults age 50+ with serious and persistent mental illness.
- 78 child abuse evaluations through the Center for Safe and Healthy Families in March and April.
- ShifaME programming for 275 refugee and immigrant youth and their families, with 200 receiving Behavioral Health Home services, 35 receiving Public School Counseling, and 40 attending ShifaME school groups throughout Southern Maine.

**YOUR INVESTMENT FUNDS BEHAVIORAL HEALTH CARE, SUBSTANCE USE DISORDER SERVICES AND SUPPORT SERVICES FOR PEOPLE OF ALL AGES, ABILITIES, AND BACKGROUNDS, AND THEIR FAMILIES THROUGH OUR CORE VALUES: UNCONDITIONAL POSITIVE REGARD, PERSON CENTERED, EXCELLENCE, COMMITMENT, RECOVERY, AND BELONGING**

**UNCONDITIONAL POSITIVE REGARD:** *In partnership with MaineHealth, two Spurwink staff members recently became certified in Teepa Snow's Positive Approach to Care and will begin training other staff to provide compassion and evidence-based care to individuals living with IDD and Dementia.*



**PERSON CENTERED:** *Twenty-six athletes from all three of Spurwink's schools participated in this spring's Regional Track and Field Special Olympics, and 18 of them will be participating in the State Games at UMaine Orono in June. Spurwink also had its first Special Olympics Bowling team with two athletes this year. We are proud of our student athletes and their dedication to personal wellness.*



**EXCELLENCE:** *In partnership with local law enforcement and the state, Spurwink Adult Behavioral Health has completed 23 restriction assessments for weapon restrictions since Maine's yellow flag law was enacted (there have been a total of 50 restriction assessments in the state).*



**COMMITMENT:** *Dan Bonner, Spurwink Chief Operating Officer, will be retiring at the end of June after 42 years of working at Spurwink, and in his own words, "leaving a job and an organization he loves and believes in." We are grateful for Dan's part in shaping Spurwink and enabling its evolution into a critical safety net for Maine families.*





# PROGRAM SPOTLIGHT

The Spurwink Link is a centralized referral department that provides compassionate and prompt customer service for community members in need. Link Coordinator Anna Miller explains her job as follows: “Having the opportunity to be there for someone going through a difficult or confusing time in their life is what makes my work so worthwhile and meaningful. I believe that kindness and empathy make all the difference in how people connect and support each other, and at one point or another, everyone can use a helping hand or just someone to hear them. My work allows me to help connect people to services that can make a difference in their lives, and even if I am just the “link” that helps them access that service, it gives me a chance to do my part to help others, which I am so grateful to be able to do.”

Recently a community member utilizing the Spurwink Link provided the following feedback: “Thank you for your continued support - I honestly can’t thank you enough. You have been more helpful in these email interactions than other agencies I have worked with. So again, thank you.”

Your support enables Spurwink’s five Link coordinators to connect our community members to services and support. In March and April of 2023, Spurwink Link had 440 inbound and outbound phone calls, received 539 emails/fax referrals/inquiries, and received 347 referrals/inquires through Spurwink’s online referral form.

In every case, we meet clients where they are and provide individualized treatment, walking alongside them on their journey. **YOUR SUPPORT** ensures access to care for Maine’s most vulnerable. **THANK YOU!**

## TOGETHER, WE ARE SPURWINK!